



Coronavirus (COVID-19): City, University of London, School of Health Sciences FAQs

All pre-registration School of Health Sciences students on placement should familiarise themselves with local policies on emergency planning, infection prevention and control and other relevant guidance.

Students should also stay up to date with any national guidance issued by the Department of Health and Social Care and the relevant UK Public Health agencies:

- [Coronavirus: latest information and advice](#)
- [Novel coronavirus: what you need to know](#)
- [NHS Guidance](#)

We understand that the evolving situation may cause worry and anxiety about your placements, and concern about how it may affect your learning on your programme. If you have any immediate concerns about how the Covid-19 outbreak may impact your learning that are not addressed in the FAQs below, please contact shscoronavirus@city.ac.uk

Where can I get the latest information on the current situation in the UK and information about the virus and its symptoms?

- City, University of London has dedicated web pages that offer advice and guidance to staff and students: <https://studenthub.city.ac.uk/help-and-support/coronavirus-guidance-for-students-and-staff> . This page will be regularly updated.
- Department of Health and Social Care & Public Health England (PHE): [Coronavirus: latest information and advice](#). This page includes the current situation in the UK and actions taken in the UK and abroad.
- Public Health England are regularly updating their advice here: [Novel coronavirus: what you need to know](#).
- NHS England are regularly updating their advice here: <https://www.nhs.uk/conditions/coronavirus-covid-19/>

What should I do if there is a patient with suspected coronavirus in my practice placement area?

All staff and students who may be required to deliver clinical care to affected patients should have the necessary skills and experience and be provided with training and information on any additional infection prevention and control measures needed to work in such environments, including personal protective equipment (PPE).

If you have any concerns about your ability to provide care to patients affected by COVID-19, please contact shscoronavirus@city.ac.uk

What should I do if I think I have contracted coronavirus, or have been in close contact with someone with coronavirus outside of the clinical environment?

Stay at home if you have coronavirus symptoms

Stay at home for 7 days if you have either:

- a high temperature
- a new, continuous cough

Do not go to a GP surgery, pharmacy or hospital.

You do **not** need to contact 111 to tell them you're staying at home.

You can read [advice about staying at home](#).

Use the NHS 111 online coronavirus service if:

- you feel you cannot cope with your symptoms at home
- your condition gets worse
- your symptoms do not get better after 7 days

Use the 111 coronavirus service

What happens if I miss theory and/or practice hours due to isolation or infection?

Please continue to follow the guidance issued on our student FAQs:

<https://studenthub.city.ac.uk/help-and-support/coronavirus-guidance-for-students-and-staff>

If you have a practice hour's deficit due to isolation or infection, we will support you on an individual basis to achieve the requirements, so far as is feasible.

If you are self-isolating please contact shscoronavirus@city.ac.uk

Will the university be providing any training in the use of personal protective equipment (PPE) such as FFP3 masks which may be required when caring for patients with COVID-19?

We are in liaison with our practice placement partners regarding the use of PPE, and are advising students to follow local guidance on PPE, fit testing and other infection prevention and control policies. All students who may be required to deliver clinical care to affected patients should be provided with training and information on any additional infection prevention and control measures needed to work in such environments, including personal protective equipment (PPE). If you are unsure of the local guidance, or have any concerns, please speak with your practice supervisor.

I understand that university will grant exceptional circumstances if we have to take time off due to self-isolation, however will the regulator still allow us to register if we do not meet the required practice hours?

We are aware that one of the issues that will cause anxiety, particularly among final year students, is how the COVID-19 outbreak may impact on their ability to undertake the required practice hours. We are working with relevant professional bodies to clarify the

implications of this and will provide further guidance if it becomes available. Currently, if you find yourself with a practice hours deficit, we will support you on an individual basis to achieve the requirements so far as is possible.

Is there any likelihood of our placements being cancelled in the event of a more widespread outbreak within the UK?

Currently, unless you are self-isolating, the expectation is that you still attend placement unless advised otherwise by your placement area. If you receive notification from your placement area asking you not to attend please [let us know](#).